

#	Question	Answer
<b>Certificate Application Related</b>		
1	What are the key stages in the certification process?	The key steps include Registration, Application, Self-assessment of the CMS product (SAT), Maturity level selection for assessment, Application fee submission, Finalising of the NESTA, Online testing by NESTA, Validation by the NABH Software Assessor (NSA), Non-Compliance closure and Submission by the NABH Certification Committee, and Award of certificate.
2	What are the pre requisites for applying for the NABH certification?	<p>1) ABDM certification (M1, M2, M3). The certificates need to be uploaded as proof during the application process.</p> <p>2) Updated and valid WASA certification. The certificate needs to be uploaded as proof during the application process.</p> <p>3) 10 Implementation/ completion/deployment letter with 10 separate active clinics, polyclinics, dispensaries, or day care centers where the product is already implemented.</p>

3	What will be the fee for certification?	<p>There are two parts to the fee structure - the NABH Application fee (as mentioned below) and the testing fee (to be negotiated with the NESTA)</p> <p><b>Level Basic:</b>          CMS Only - INR 25,000          Diabetes Management Only - INR 15,000          Both (CMS + Diabetes) - INR 30,000</p> <p><b>Level Advanced:</b>          CMS Only - INR 35,000          Diabetes Management Only - INR 15,000          Both (CMS + Diabetes) - INR 37,500</p>
4	Can a CMS Provider Apply for Both CMS & Diabetes Certification in One Application?	<p>Yes. SAT scores submitted by the CMS provider on the NABH portal will be the guiding factor for certificate maturity level (i.e. Basic or Advanced). For example, if the SAT score shows the product as Base-CMS, the vendor is allowed to apply for Base-CMS certification with or without Annexure NABH Digital Health Standards for CMS Systems Diabetes – 1st Edition.</p>
5	Can the CMS provider select any testing agency from list of NABH empaneled testing agency?	<p>No .To ensure an impartial testing process, NABH will assign 3 assigned testing agencies (NESTA ) to CMS provider. CMS provider are expected to discuss the effort and commercials with the three NESTAs and finalize one.</p>
6	What are the different maturity levels of certification?	<p>Base and Advanced ( for CMS). For Diabetes, only minimum compliance levels are to be met.</p>

7	What are the minimum passing percentages for Base and Advanced maturity levels?	<p><b>Base level: Core -100%, Commitment -60%, Achievement - 30%, Excellence – NA</b></p> <p><b>Advanced Level: Core -100%, Commitment - 80%, Achievement - 60%, Excellence - 60%</b></p>
8	How long is this certification valid?	The certification will be valid for 2 years. After 2 years, there will be a recertification process.
9	What will be the impact of any new releases during the validity of the certification?	In case there is a change in any of the Core functionalities, the product can communicate the changes to NABH and NABH will take further decisions.