



# National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)

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## **MESSAGE FROM THE CEO NABH**

Dear Colleagues and Stakeholders,

As I conclude my six-year tenure as the CEO of NABH, I find myself filled with a profound sense of gratitude. It has been a singular honour to lead this national institution and to witness firsthand the dedication of our team and the transformative power of quality in Indian healthcare.

Our collective journey has been one of resilience and growth. Together, we have navigated a rapidly evolving landscape—from the implementation of our 5th and 6th Edition Accreditation Standards, to many new sensitive programmes and projects to our strategic pivot toward Digital Health. These achievements were made possible only through the tireless efforts of our Leaders, mentors, secretariat, and the unwavering commitment of our assessors nationwide, whose technical rigor ensures the integrity of our mission.

Most importantly, I want to express my deepest appreciation to our **partner hospitals and healthcare providers**. You are the true practitioners of our standards; your dedication to patient safety and your willingness to embrace the journey of continuous improvement are what make "Quality Bharat" a reality on the ground.

I wish to express my deepest gratitude to the visionary leaders who provided constant mentorship throughout my journey:

\* **To our former QCI Chairperson, Shri Adil Zainulbhai:** Your leadership over eight years provided the **strategic foundation** that allowed QCI and NABH to scale to unprecedented heights. By integrating quality into national priorities like **Swachh Bharat** and **Make in India**, you transformed the Council into a self-sustaining pillar of nation-building. Your emphasis on **Zero Defect, Zero Effect**, and your ability to catalyse young minds to solve governance challenges through innovation have left an indelible mark on our organizational DNA.

**To our current QCI Chairperson, Shri Jaxay Shah:** Your vision to permeate the "DNA of Quality" into every Indian citizen has been truly transformative. Through initiatives like the "**Gunvatta Chakra**" and "**Gunvatta Sankalp**," and "**Sarpanch Samvad**" you have taken the quality message to the grassroots, engaging with Sarpanches and MSMEs to ensure that a **Viksit Bharat** is built on a foundation of excellence in every village and city. You also brought together the entire QCI as 1QCI. Sir, your focus on employee wellbeing, mental health and work life balance is a deep inspiration for all of us.

\* **To the former Secretary General of QCI, Dr. Ravi P. Singh:** Your long-standing guidance and leadership during my formative years at NABH were invaluable. As a mentor and an institutional pillar, you fostered a culture of **collaboration and academic rigor** across all boards. Your deep-rooted understanding of the quality ecosystem and your ability to steer the QCI secretariat through periods of immense transition laid the groundwork for the professional excellence we strive for today.

**To the current Secretary General of QCI, Shri Chakravarthy T. Kannan:** Your astute administration and strategic leadership have been instrumental in driving the "Quality Bharat" mission forward. You have acted as a true architect of transformation, streamlining our internal processes to ensure that QCI operates with the agility required for a modern India. By focusing on building a globally aligned quality infrastructure while simultaneously making quality accreditation accessible at an affordable cost, you have dismantled the barriers that once kept quality out of reach for smaller providers. Your unwavering focus on operational excellence and scalable solutions has provided the critical support and structural framework necessary to take our mission to the last mile, ensuring that no citizen is left behind in our journey toward excellence.

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\* **To our former NABH Chairman, Dr. B.K. Rao:** Your profound clinical expertise and emphasis on ethical practices were fundamental in shaping our early standards. You championed the cause of critical care and patient safety, ensuring that NABH accreditation became synonymous with trust and high-quality clinical outcomes across the country.

**To our former NABH Chairman, Prof. (Dr.) Mahesh Verma:** Your academic brilliance and holistic approach to healthcare education brought a new dimension to our accreditation frameworks. You played a pivotal role in bridging the gap between clinical practice and institutional excellence, inspiring thousands of healthcare professionals to adopt quality as a way of life.

**To our current NABH Chairman, Shri Rizwan Koita:** Your exceptional entrepreneurial background and deep expertise in **Digital Health** have been our guiding light. Beyond your technical contributions, I have been deeply inspired by your **calm leadership** and remarkable **clarity of communication**. Your unique ability to **simplify the most complex issues** into actionable insights has empowered our team to navigate challenges with confidence and precision. Under your stewardship, we have launched pioneering digital standards, and fostered multiple meaningful collaborations ensuring NABH remains future-ready and a global leader in patient safety.

To my revered Respected seniors at QCI: Hema Ma'am, Chawla Sir, Malik Sir, Dr Narottam Puri Sir, Mr Vipin Sondhi Sir, Shri Vinod Sharma, grateful thanks for your continuing guidance and mentorship.

**To my fellow Board CEOs and the broader QCI family:** Our success at NABH was never in isolation. The synergy across NABL, NABCB, NABET, NBQP and other divisions of 1QCI, SPD NDIE etc. created a powerhouse of multidimensional quality. I am grateful for the camaraderie and the shared vision we cultivated. Furthermore, I must acknowledge the **Young Professionals (YPs)** across all boards. Your infectious energy, "can-do" spirit, and fresh perspectives have been the catalyst for innovation within QCI. You are the torchbearers who will carry the mantle of a developed India forward.

To the Finance, Accounts, Administration Staff, HR, procurement and all the unsung hero's of QCI - Thank you for doing all that you do to make our work better.

Across every interaction, it has been inspirational to see a strong, clear, and dedicated commitment to a **Viksit Bharat**. A heartfelt thank you to all our stakeholders for contributing to this consistent national narrative and the vital mission of taking quality to the last in the line. Your collective effort is the foundation of a truly inclusive and developed nation.

Finally, I want to pay a special tribute to the **NABH Team—the heartbeat of this organization**. You have been the silent force behind every standard published and every certificate issued. Your ability to manage the vast complexities of our accreditation processes with transparency and professional ethics is unparalleled. Beyond the administrative excellence, it was your empathy and resilience—especially during the darkest days of the pandemic—that allowed us to support the healthcare sector when it needed us most. You have not just been employees; you have been the custodians of a national movement. I move on with the absolute certainty that NABH is in excellent hands and will continue to reach new heights in serving the nation. And I promise to be the biggest cheerleader for NABH, QCI, and all that we stand for.

Thank you for six unforgettable years.

With warm regards,

(Dr. Atul Mohan Kochhar)  
CEO-NABH