



Q-ARM

AI-Driven Strategic Platform for Modern Healthcare
Hospital Quality Management System

★ NABH 6th Edition Compliant

Sign In

Access your quality management portal

USERNAME

Enter username

PASSWORD

Enter password

☐ Remember my username

[Change Password](#)

Sign In to Portal

Q-ARM - AI-Driven Strategic Platform for Modern Healthcare

NABH 6th Edition | © 2025-2026

[Clear session & reload](#)

Developed by: Nageswara Rao Karri
nrkarri999@gmail.com



Q-ARM

PORTAL

AI-Driven Strategic Platform for Modern Healthcare

Server Online 08 Jul 2026 11:44:32 am SA Super Admin Sign Out

GOOD MORNING

Welcome, Administrator!

Super Admin · All · NABH Quality Portal

57 KPI INDICATORS

12 DEPARTMENTS

17 SPECIALTIES

Jun 2026 CURRENT PERIOD

QUALITY MANAGEMENT MODULES

LIVE

KPI Manager

Monthly data entry, trend analysis, and presentation mode for all 57 NABH indicators.

57 Indicators · 12 Depts

LIVE

NABH Guidelines

Browse, search and reference all 10 chapters, 100 standards and 639 objective elements of NABH 6th Edition.

10 Chapters · 439 OEs

LIVE

CareVoice

Patient Experience Intelligence — PREM & PROM surveys, outcomes and post-discharge follow-up tracking.

PREM · PROM · Patient Safety

LIVE

Employee Master

Central employee database — single source of truth for all modules. Departments, roles, status & bulk upload.

All Modules · Single Database

LIVE

Policies & Manuals

Hospital policy repository — Policies, Manuals, Handbooks, Guidelines & Clinical Pathways.

5 Types · Chapter & Dept-wise

LIVE

Education & Training

Training schedules, attendance, assessments & real-time analytics for all staff.

HR & Competency

LIVE

Committees & Meetings

Committee constitution, meeting lifecycle, AI minutes, action tracking & acknowledgements.

Governance · AI-powered

LIVE

Incident Reporting

Near miss, adverse event, and sentinel event capture with root cause analysis.

Patient Safety

LIVE

Admin Panel

User management, role permissions, module control and full audit log.

Super Admin Only

LIVE

Audit Management

Hand Hygiene Compliance Audit — WHO 5-moment protocol, IPC team monitoring, analytics and NABH reports.

IPC · NABH · WHO Protocol

LIVE

Utility Management

Monthly utility consumption tracking — Water, RO, Dialysis, DG Units & Electricity. Trend analysis with charts.

Water · Power · Monthly Trends

Q-ARM KPI MANAGER

Data Entry Monthly History Admin Settings Reports

MONTH June / YEAR 2026

Empty — no data for June 2026

VIEW: Department Wise Serial Order NABH Chapter Wise

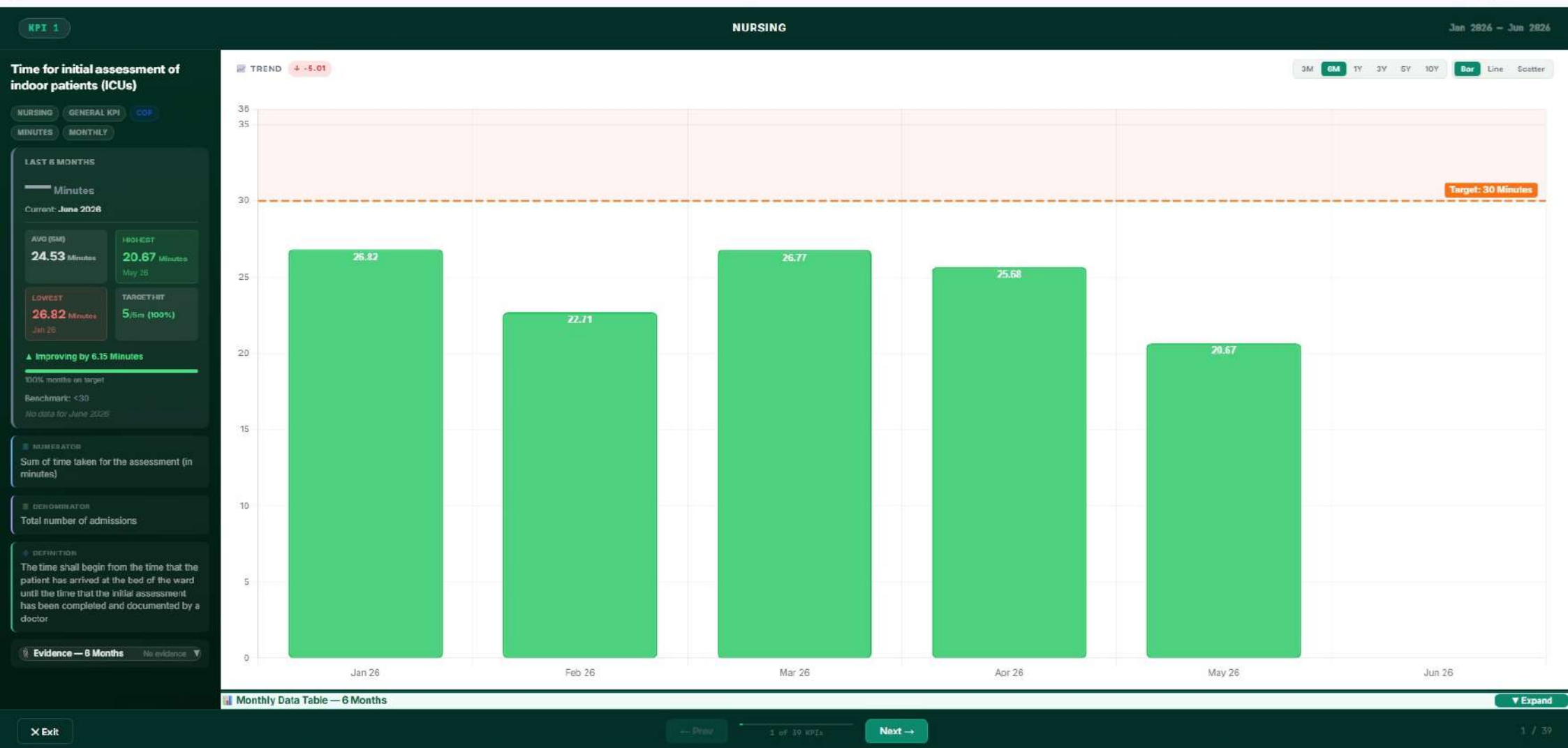
Grouped by Department Expand All Collapse All

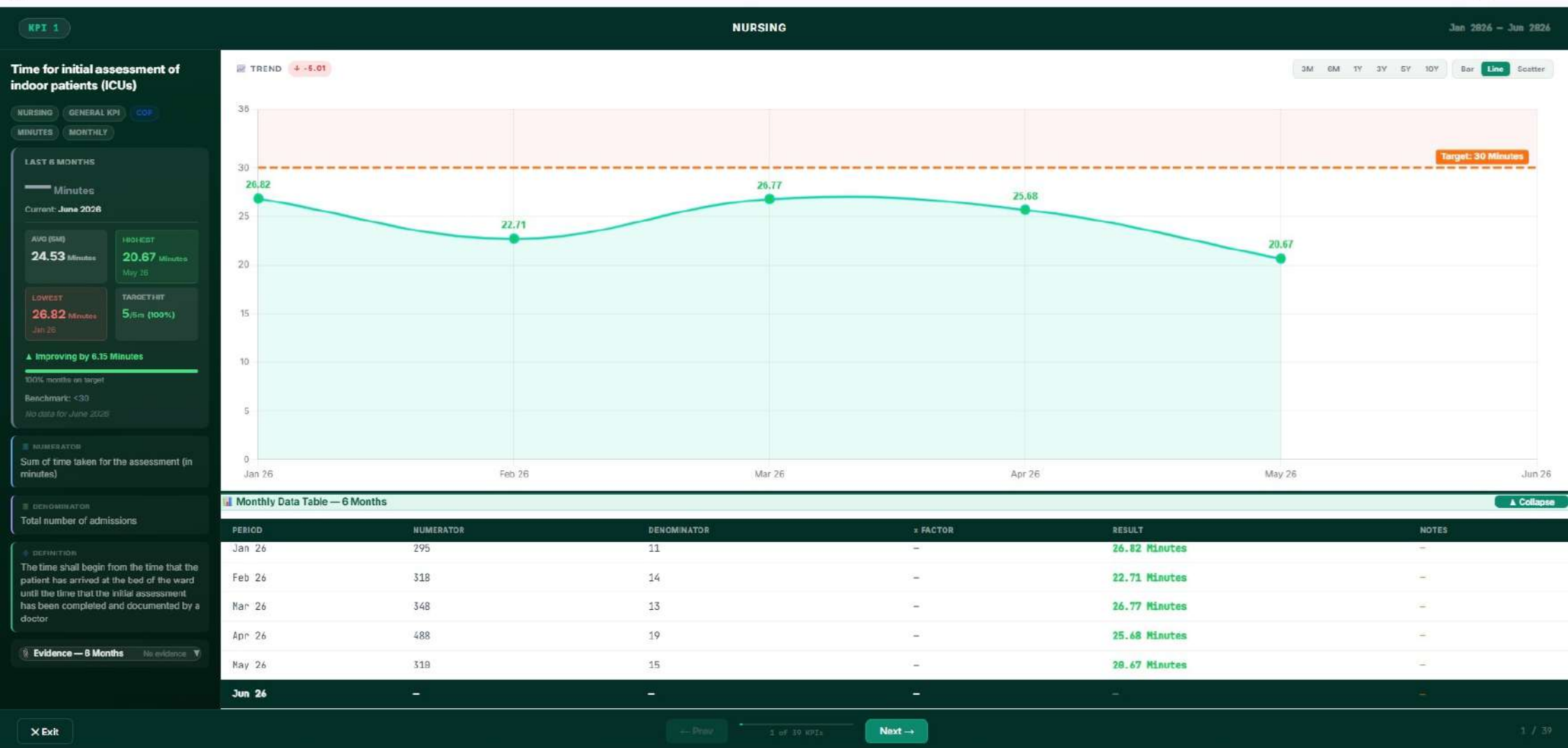
GENERAL KPIS — 12 DEPARTMENTS, 39 INDICATORS

NURSING	9 KPis	No data
LABORATORY	3 KPis	No data
RADIOLOGY	3 KPis	No data
PHARMACY	4 KPis	No data
OPERATION THEATER	4 KPis	No data
BLOOD BANK	2 KPis	No data
DOCTORS	2 KPis	No data
INFECTION CONTROL	6 KPis	No data

June 2026 — no data yet. Enter KPI values and save.

Save Data





NABH 6th Edition — Overview

Interactive reference for all Chapters, Standards and Objective Elements with category classification.

 **10**
CHAPTERS

 **100**
STANDARDS

 **639**
OBJ. ELEMENTS

OBJECTIVE ELEMENTS BY CATEGORY

Core
105
Objective Elements

Commitment
457
Objective Elements

Achievement
60
Objective Elements

Excellence
17
Objective Elements

[Browse the Guide](#)

QUICK SEARCH

20
STANDARDS

136
TOTAL DES

13
CODE107
COMMITTEE12
ACHIEVEMENT

4 EXCELLENCE

All Core Commitment Achievement Excellence

CoP 1 Uniform care to patients is provided in all settings of the organisation and is guided by written guidance.

6 DEs

COMMITMENT 3 CORE 1 EXCELLENCE 2

COP1A Uniform care is provided to patients following written guidance.

COP 1B The organisation has a uniform process for identification of patients and uses at least two identifiers.

COP 1C The organisation implements evidence-based clinical practice guideline and/or clinical protocols to guide uniform patient care.

COP 10 Clinical care pathways are developed, consistently followed across all settings of care, and reviewed periodically.

COP 1E Multi-disciplinary and multi-speciality care, where appropriate, is planned based on best clinical practices/clinical practice guidelines and delivered in a uniform manner across the organisation.

COP 1F Telemedicine facility is provided safety and securely based on written guidance.

cop 2 Emergency services are provided in accordance with written guidance, applicable laws and regulations.

9 DEs

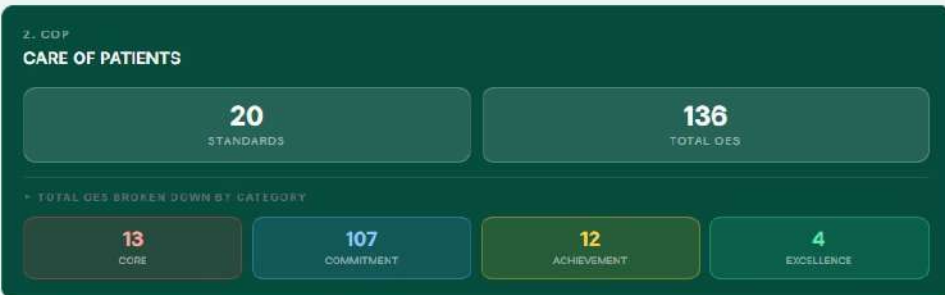
COMMITMENT 6 ACHIEVEMENT 2 CORE 1

COP 3: Ambulance services ensure safe patient transportation with appropriate care.

T DES ▼

COMMITMENT 0 ACHIEVEMENT 1

CARE OF PATIENTS



All Core Commitment Achievement Excellence

- COP 1** Uniform care to patients is provided in all settings of the organisation and is guided by written guidance. 6 OES
COMMITMENT 3 CORE 1 EXCELLENCE 2
- COP 2** Emergency services are provided in accordance with written guidance, applicable laws and regulations. 9 OES
COMMITMENT 6 ACHIEVEMENT 2 CORE 1
- COP 3** Ambulance services ensure safe patient transportation with appropriate care. 7 OES
COMMITMENT 6 ACHIEVEMENT 1
- COP 4** The organisation plans and implements mechanisms for the care of patients during community emergencies, epidemics and other disasters. 4 OES
COMMITMENT 4
- COP 5** Cardio-pulmonary resuscitation services are provided uniformly across the organisation. 6 OES
COMMITMENT 6
- COP 6** Nursing care is provided to patients in the organisation in consonance with clinical protocols. 6 OES
COMMITMENT 5 ACHIEVEMENT 1
- COP 7** Clinical procedures are performed in a safe manner. 7 OES

COMMITMENT LEVEL

COP 1a

Uniform care is provided to patients following written guidance.

INTERPRETATION

The organisation needs to implement mechanisms to ensure that the care, the patient receives in out-patient/day care/in-patient/emergency is uniform. Uniform patient care is linked to access, appropriateness of care and treatment. It does not depend on the patient's ability to pay or the source of payment. The level of care provided to patients shall be the same throughout the organisation. Care delivery is uniform for a given clinical condition when similar care is provided in more than one setting. When similar treatment/care is provided in various settings such as out-patients, day care, in-patients, and different categories of wards, the organisation shall ensure that patients with the same clinical condition and care needs received the same quality of health care throughout the organisation. Care delivery shall be applicable irrespective of the setting and category of the ward, and whether the patient is paying or non-paying, and/or is the decision to offer any form of intervention or medication, frequency of consultant visit, nature of support care, decision to discharge is not influenced by the class or category of the patient but is decided by the clinical needs of the patient. Further, in case the organisation has separate OPDs for different category of patients, the methodology for care delivery shall be uniform in all OPDs. Refer to AAC 4, AAC 5, and PRE 4.

Standard: **COP 1** — Uniform care to patients is provided in all settings of the organisation and is guided by written guidance.

Chapter: **2. COP** — CARE OF PATIENTS

Hospital-wide committee activity overview All Committees Overview

8
COMMITTEES ACTIVE

11
TOTAL MEETINGS

2
CONDUCTED

8
UPCOMING

1
CANCELLED

2
ALL CONDUCTED

0
OVERDUE MEETINGS

2
MINUTES DISTRIBUTED

Legend: My Committee Meetings Other Meetings Conducted Scheduled Rescheduled Cancelled

July 20269 meeting(s) this month						
Today						
SUN	MON	TUE	WED	THU	FRI	SAT
28	29	30	1 MM-15:30	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16 CBC 16:00 HRAC 17:00	17	18
19	20	21 HSC 16:00 IPCC 17:00	22	23	24	25
26	27	28	29	30	31	1

Search committees...

All Status

Sync from Server

Wipe All & Fresh Start

+ New Committee

36°C Mostly cloudy 4:14 PM 08-Jul-26

Choose the type of audit you want to conduct. Each audit tool is designed for specific NABH compliance requirements.

Choose the type of audit you want to conduct. Each audit tool is designed for specific NABH compliance requirements.

Q-ARM

POLICIES & MANUALS

AI-Driven Strategic Platform for Modern Healthcare

Policies

Manuals

Handbooks

Guidelines

Clinical Pathways

Admin

Portal

CHAPTERS

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+ Add Chapter/Dept

Chapter 10 — Information Management System (IMS)

Search documents...

Upload PDF

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INDEX IMS CHAPTER 10

15 May 2026 398 KB

Open & View

AMENDMENT SHEET IMS 10 NABH6thEd v2

15 May 2026 539 KB

Open & View

1. INFORMATION MANAGEMENT

15 May 2026 1.1 MB

Open & View

2. CAPTURE & DISSEMINATION OF...

15 May 2026 1.3 MB

Open & View

3. STORAGE AND RETRIEVAL OF DATA

15 May 2026 1.8 MB

Open & View

4. REPORTING OF NOTIFIABLE DISEASES IMS

15 May 2026 589 KB

Open & View

5. MEDICAL RECORDS

15 May 2026 1828 KB

Open & View

6. CONFIDENTIALITY, INTEGRITY & SECURITY IMS

15 May 2026 1.3 MB

Open & View

7. SAFEGUARDING OF DATA BACKUP POLICY

15 May 2026 1.1 MB

Open & View

8. RESPONSE TO REQUEST

15 May 2026 955 KB

Open & View

9. RETENTION OF MEDICAL RECORDS new updated

15 May 2026 1.8 MB

Open & View

10. MEDICAL RECORDS AUDIT

15 May 2026 951 KB

Open & View

11. POLICY ON DISPOSAL AND DESTRUCTION OF...

15 May 2026 1.8 MB

Open & View

12. POLICY ON USE OF ABBREVIATIONS

15 May 2026 1.7 MB

Open & View

13. CONTINGENCY PLAN IN CASE OF HIMS DOWNTIME

15 May 2026 1.1 MB

Open & View

14. ELECTRONIC MEDICAL RECORDS

15 May 2026 993 KB

Open & View

15. POLICY FOR STORAGE OF STUDIES IN RADIOLOGY...

15 May 2026 982 KB

Open & View

16. POLICY ON DIGITAL HEALTHCARE TECHNOLOGY

15 May 2026 1.1 MB

Open & View

35°C Partly sunny | Search | 11:58 AM 08-Jul-26

	Aayush NRI LEPL Health Care (P) Ltd, Vijayawada	
	AHC/IMS Doc No:01	Policy Initiated on: 02/09/2013
	INFORMATION MANAGEMENT (IMS)	Rev.Date: 31/03/2026 Effe. Date: 01/05/2026
	Reference NABH standard (6 th edition): IMS/01	Version : 08

INFORMATION MANAGEMENT POLICY

Chapter 10 — IMS Standard 1 | NABH 6th Edition | Aayush Hospitals, Vijayawada

1.0 POLICY

All information pertinent to patient care and hospital administration must be effectively managed, maintained, and secured in both manual and electronic formats within the hospital's designated systems and infrastructure.

2.0 PURPOSE

To establish a standardized framework for the systematic management, protection, and dissemination of information related to patient care and hospital administration. This policy ensures the availability, integrity, and confidentiality of information while complying with local applicable laws and regulations.

3.0 ABBREVIATIONS

- MRD/HIM: Medical Record Department / Health Information Management
- ITD: Information Technology Department
- HVPI: Hemovigilance Programme of India
- PVPI: Pharmacovigilance Programme of India
- MVPI: Materiovigilance Programme of India
- AI: Artificial Intelligence
- HIS: Hospital Information System
- MIS: Management Information System

737
Total Employees

737
Active

0
Inactive

0
Resigned

All Departments

All Status

+ Add Employee

+ CSV Template

+ Bulk Upload

Delete All

	Code	Name	Department	Designation	Mobile	DOJ	Status	Actions
☐	DM121	A INDRAJA	OBSTETRICS AND GYNAECOLOGY	CONSULTANT GYNAECOLOGIST	9603929292	—	ACTIVE	Edit Status
☐	DM281	A JYOTSNA	OBSTETRICS AND GYNAECOLOGY	CONSULTANT GYNAECOLOGIST	9603929292	—	ACTIVE	Edit Status
☐	DM122	A SAI PAVAN	CARDIOTHORACIC AND VASCULAR SURGERY	CARDIOTHORACIC SURGEON	9603929292	—	ACTIVE	Edit Status
☐	3039	ABDUL MUNAFF	HOUSE KEEPING	SUPERVISOR HOUSE KEEPING	9642323002	01-10-21	ACTIVE	Edit Status
☐	3275	ABDUL SADIK	PULMONOLOGY	ASSISTANT	9553594317	01-10-22	ACTIVE	Edit Status
☐	3910	ADABALA BHARGAVIDEVI	PRIVATE GENERAL WARD	NURSING ORDERLY	9381302744	17-11-25	ACTIVE	Edit Status
☐	3940	ADAM UDARA	MAINTENANCE	TAILOR	8008083452	01-02-20	ACTIVE	Edit Status
☐	3854	ADDANKI JENNY	NICU	NURSING ORDERLY	9063836329	04-08-25	ACTIVE	Edit Status
☐	3675	ADIMELLI MADHUBABU	CASUALITY	ASSISTANT TECHNICIAN	7997656377	14-08-24	ACTIVE	Edit Status
☐	3681	ADURI SINDHUSHA	MICU	NURSING ORDERLY	9686724384	12-09-24	ACTIVE	Edit Status

ON-BED

100

Currently on bed

Patients

DISCHARGED

2361

Total discharged

Patients

OPEN ISSUES

0

All clear

ISSUES

PREM SURVEYS

1732

Surveys completed

PREM

PROM CALLS

5005

Follow-ups done

PROM

PREM — July 2026 Patient Experience Surveys In Progress

137 ADMITTED this month

149 UNIQUE PATIENTS surveyed

300 TARGET minimum

Total survey events 149 Avg per patient 1.0

Sample Compliance 50% 149/300 unique patients

PATIENT SATISFACTION 100% Excellent Based on 149 surveys this month

Quotas not locked yet. Go to Admin Panel — Sample Targets to calculate and lock department quotas for July 2026.

View PREM Details —

PROM — July 2026 Post-Discharge Follow-up In Progress

156 DISCHARGED this month

54 UNIQUE PATIENTS enrolled

300 TARGET minimum

Total follow-up calls 64 Avg calls per patient 1.2

Sample Compliance 18% 54/300 unique patients

RECOVERY OUTCOME 100% Excellent Based on 54 patients this month

Quotas not locked yet. Go to Admin Panel — Sample Targets to calculate and lock department quotas for July 2026.

View PROM Details —

Save Entry

Month	Bore Water (KL)	Drinking RO (KL)	RO Dialysis (KL)	DG Units	Electricity Units	Actions	
April 2015	3,010	50	182	784	181,688	➡ Edit	🗑️
May 2015	3,045	52	185	1,680	152,440	➡ Edit	🗑️
June 2015	3,060	50	184	2,480	141,788	➡ Edit	🗑️
July 2015	3,045	46	182	1,824	142,424	➡ Edit	🗑️
August 2015	3,025	48	181	1,696	138,628	➡ Edit	🗑️
September 2015	3,040	45	185	1,152	142,368	➡ Edit	🗑️
October 2015	3,020	46	188	1,136	141,604	➡ Edit	🗑️
November 2015	3,015	47	190	1,324	138,900	➡ Edit	🗑️
December 2015	3,005	46	183	1,264	122,244	➡ Edit	🗑️
January 2016	3,010	50	185	880	118,836	➡ Edit	🗑️
February 2016	3,155	52	188	410	122,076	➡ Edit	🗑️
March 2016	3,210	54	170	896	129,724	➡ Edit	🗑️
April 2016	3,450	57	182	2,000	164,288	➡ Edit	🗑️
May 2016	3,300	60	170	1,584	158,952	➡ Edit	🗑️

Q-ARM // ADMIN
SYSTEM CONTROL PANEL V2.0

- Overview
- Users 0
- Permissions
- Modules
- Audit Log 0

Administrator
Super Administrator

[← Back to Portal](#)

System Overview

Q-ARM Platform Health & Statistics

[Export Backup](#) [New User](#)

0
TOTAL USERS
0 active

11
LIVE MODULES
11 total

0
AUDIT EVENTS
all time

0
TODAY'S LOGINS
successful

ACTIVE USERS

USER	ROLE	DEPARTMENT	STATUS	LAST LOGIN
No users found.				

MODULE STATUS

KPI Manager
57 Indicators · 12 Depts
• Live

NABH Guidelines
10 Chapters · 639 OEs
• Live

CareVoice
PREM · PROM · Patient Safety
• Live

Employee Master
All Modules · Single Database
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Super Admin Only
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Water · Power · Monthly Trends
• Live