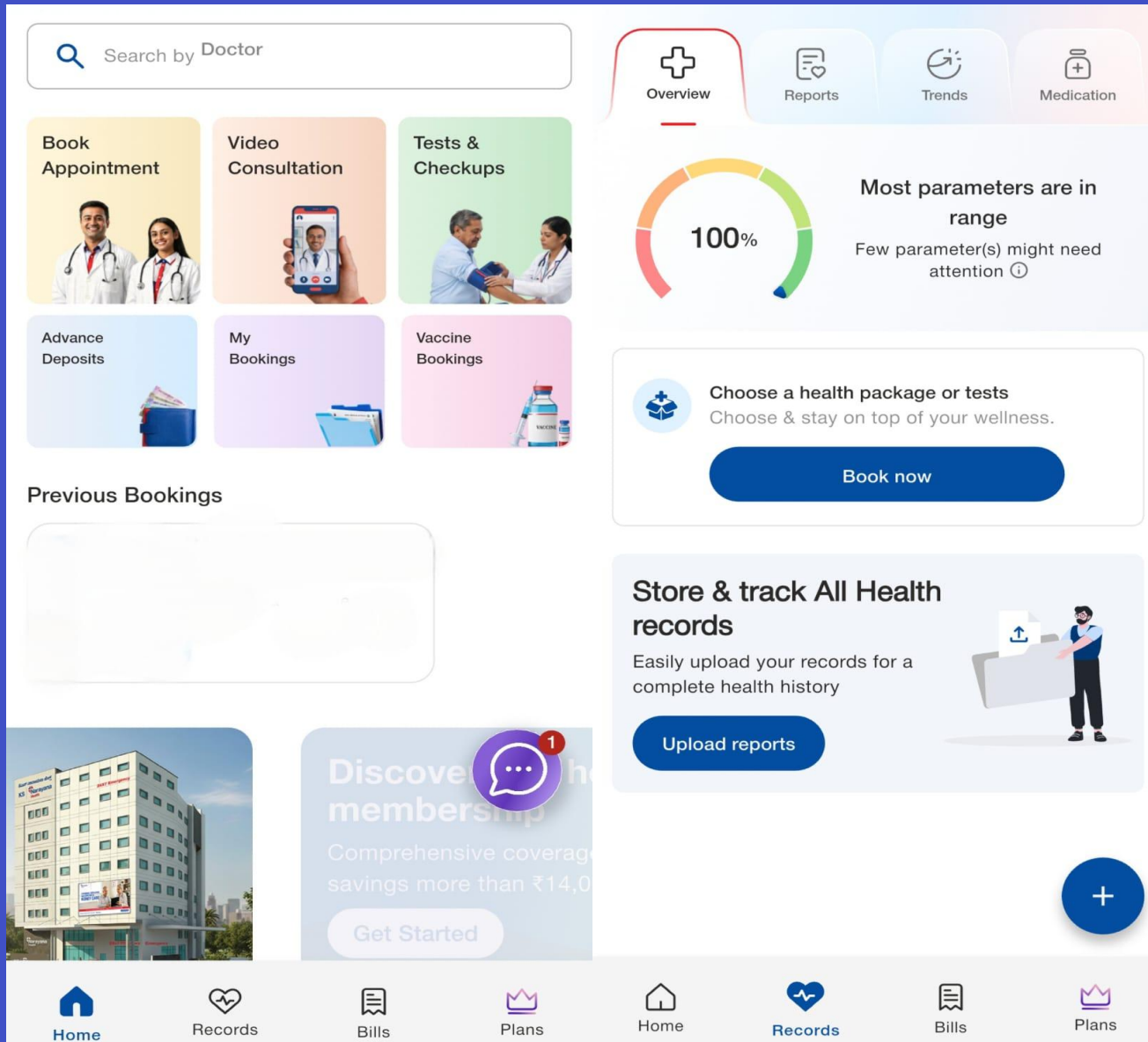


PATIENT ENGAGEMENT





NH CARE

NH Care App is used by patients to

- Online appointment booking
- Digital medical records
- Laboratory & radiology reports
- Electronic prescriptions
- Online bill payment
- Appointment reminders & Follow-up scheduling



KIOSK

Patients use the KIOSK for -

- Self-registration
- Appointment check-in
- Bill payment

IP COMPANION BOT

Patients use this to raise complaints or request during their IP Stay. This is then resolved by the below departments:

- Billing
- Canteen Services
- Engineering and Maintenance
- Housekeeping
- Security
- Service Excellence
- Nursing



THANK YOU